

Platform independent alert detection and management. A software-based intermediary referred to herein as an alert proxy is used to transform binary, device-specific event or alert data into user-friendly plain text explanations of the event. A management device containing the alert proxy is able to return a contextually correct description of the event to an administrator or other interested party based upon the characteristics of the specific device initiating the event. Event data may be generated by alert software executing on an alert-enabled managed client or by alert hardware embodied within an alert-enabled managed client.

[illegible]